

Food Establishment Inspection Report

Score: 86

Establishment Name: O CHARLEY'S 379

Establishment ID: 3034012185

Location Address: 300 HANES MILL RD

Inspection Re-Inspection

City: WINSTON SALEM

State: NC

Date: 07 / 12 / 2016 Status Code: A

Zip: 27106

County: 34 Forsyth

Time In: 02 : 15 ^{am} _{pm} Time Out: 06 : 30 ^{am} _{pm}

Total Time: 4 hrs 15 minutes

Permittee: O CHARLEY'S LLC

Category #: IV

Telephone: (336) 377-2350

FDA Establishment Type: Full-Service Restaurant

Wastewater System: Municipal/Community On-Site System

No. of Risk Factor/Intervention Violations: 3

Water Supply: Municipal/Community On-Site Supply

No. of Repeat Risk Factor/Intervention Violations: 1

Foodborne Illness Risk Factors and Public Health Interventions										
Risk factors: Contributing factors that increase the chance of developing foodborne illness.										
Public Health Interventions: Control measures to prevent foodborne illness or injury.										
IN	OUT	N/A	N/O	Compliance Status			OUT	CDI	R	VR
Supervision .2652										
1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	PIC Present; Demonstration-Certification by accredited program and perform duties			2	0	<input type="checkbox"/>	<input type="checkbox"/>
Employee Health .2652										
2	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Management, employees knowledge; responsibilities & reporting			3	1.5	0	<input type="checkbox"/>
3	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Proper use of reporting, restriction & exclusion			3	1.5	0	<input type="checkbox"/>
Good Hygienic Practices .2652, .2653										
4	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Proper eating, tasting, drinking, or tobacco use			2	1	0	<input type="checkbox"/>
5	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No discharge from eyes, nose or mouth			1	0.5	0	<input type="checkbox"/>
Preventing Contamination by Hands .2652, .2653, .2655, .2656										
6	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Hands clean & properly washed			4	2	0	<input type="checkbox"/>
7	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No bare hand contact with RTE foods or pre-approved alternate procedure properly followed			3	1.5	0	<input type="checkbox"/>
8	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Handwashing sinks supplied & accessible			2	1	0	<input type="checkbox"/>
Approved Source .2653, .2655										
9	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Food obtained from approved source			2	1	0	<input type="checkbox"/>
10	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Food received at proper temperature			2	1	0	<input type="checkbox"/>
11	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Food in good condition, safe & unadulterated			2	1	0	<input type="checkbox"/>
12	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Required records available: shellstock tags, parasite destruction			2	1	0	<input type="checkbox"/>
Protection from Contamination .2653, .2654										
13	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Food separated & protected			3	1.5	0	<input type="checkbox"/>
14	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Food-contact surfaces: cleaned & sanitized			<input checked="" type="checkbox"/>	1.5	0	<input type="checkbox"/>
15	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Proper disposition of returned, previously served, reconditioned, & unsafe food			2	1	0	<input type="checkbox"/>
Potentially Hazardous Food Time/Temperature .2653										
16	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Proper cooking time & temperatures			3	1.5	0	<input type="checkbox"/>
17	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Proper reheating procedures for hot holding			3	1.5	0	<input type="checkbox"/>
18	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Proper cooling time & temperatures			3	1.5	0	<input type="checkbox"/>
19	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Proper hot holding temperatures			3	1.5	0	<input type="checkbox"/>
20	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Proper cold holding temperatures			3	<input checked="" type="checkbox"/>	0	<input checked="" type="checkbox"/>
21	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Proper date marking & disposition			3	1.5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
22	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Time as a public health control: procedures & records			2	1	0	<input type="checkbox"/>
Consumer Advisory .2653										
23	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Consumer advisory provided for raw or undercooked foods			1	0.5	0	<input type="checkbox"/>
Highly Susceptible Populations .2653										
24	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Pasteurized foods used; prohibited foods not offered			3	1.5	0	<input type="checkbox"/>
Chemical .2653, .2657										
25	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Food additives: approved & properly used			1	0.5	0	<input type="checkbox"/>
26	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Toxic substances properly identified stored, & used			2	1	0	<input type="checkbox"/>
Conformance with Approved Procedures .2653, .2654, .2658										
27	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan			2	1	0	<input type="checkbox"/>

Good Retail Practices										
Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.										
IN	OUT	N/A	N/O	Compliance Status			OUT	CDI	R	VR
Safe Food and Water .2653, .2655, .2658										
28	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Pasteurized eggs used where required			1	0.5	0	<input type="checkbox"/>
29	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Water and ice from approved source			2	1	0	<input type="checkbox"/>
30	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Variance obtained for specialized processing methods			1	0.5	0	<input type="checkbox"/>
Food Temperature Control .2653, .2654										
31	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Proper cooling methods used; adequate equipment for temperature control			1	0.5	0	<input type="checkbox"/>
32	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Plant food properly cooked for hot holding			1	0.5	0	<input type="checkbox"/>
33	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Approved thawing methods used			1	0.5	0	<input type="checkbox"/>
34	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Thermometers provided & accurate			1	0.5	0	<input type="checkbox"/>
Food Identification .2653										
35	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Food properly labeled: original container			2	<input checked="" type="checkbox"/>	0	<input type="checkbox"/>
Prevention of Food Contamination .2652, .2653, .2654, .2656, .2657										
36	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Insects & rodents not present; no unauthorized animals			2	1	0	<input type="checkbox"/>
37	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Contamination prevented during food preparation, storage & display			2	<input checked="" type="checkbox"/>	0	<input type="checkbox"/>
38	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Personal cleanliness			1	0.5	<input checked="" type="checkbox"/>	<input type="checkbox"/>
39	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Wiping cloths: properly used & stored			1	0.5	0	<input type="checkbox"/>
40	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Washing fruits & vegetables			1	0.5	0	<input type="checkbox"/>
Proper Use of Utensils .2653, .2654										
41	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	In-use utensils: properly stored			1	<input checked="" type="checkbox"/>	0	<input type="checkbox"/>
42	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Utensils, equipment & linens: properly stored, dried & handled			1	0.5	<input checked="" type="checkbox"/>	<input type="checkbox"/>
43	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Single-use & single-service articles: properly stored & used			1	0.5	0	<input type="checkbox"/>
44	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Gloves used properly			1	0.5	0	<input type="checkbox"/>
Utensils and Equipment .2653, .2654, .2663										
45	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Equipment, food & non-food contact surfaces approved, cleanable, properly designed, constructed, & used			<input checked="" type="checkbox"/>	1	0	<input checked="" type="checkbox"/>
46	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Warewashing facilities: installed, maintained, & used; test strips			1	0.5	0	<input type="checkbox"/>
47	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Non-food contact surfaces clean			<input checked="" type="checkbox"/>	0.5	0	<input checked="" type="checkbox"/>
Physical Facilities .2654, .2655, .2656										
48	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Hot & cold water available; adequate pressure			2	1	0	<input type="checkbox"/>
49	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Plumbing installed; proper backflow devices			<input checked="" type="checkbox"/>	1	0	<input checked="" type="checkbox"/>
50	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Sewage & waste water properly disposed			2	1	0	<input type="checkbox"/>
51	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Toilet facilities: properly constructed, supplied & cleaned			1	0.5	0	<input type="checkbox"/>
52	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Garbage & refuse properly disposed; facilities maintained			1	0.5	0	<input type="checkbox"/>
53	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Physical facilities installed, maintained & clean			<input checked="" type="checkbox"/>	0.5	0	<input checked="" type="checkbox"/>
54	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Meets ventilation & lighting requirements; designated areas used			<input checked="" type="checkbox"/>	0.5	0	<input checked="" type="checkbox"/>
Total Deductions:							14			



Comment Addendum to Food Establishment Inspection Report

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Location Address: 300 HANES MILL RD
City: WINSTON SALEM **State:** NC
County: 34 Forsyth **Zip:** 27106
Wastewater System: Municipal/Community On-Site System
Water Supply: Municipal/Community On-Site System
Permittee: O CHARLEY'S LLC
Telephone: (336) 377-2350

Establishment ID: 3034012185
 Inspection Re-Inspection **Date:** 07/12/2016
Comment Addendum Attached? **Status Code:** A
Category #: IV
Email 1: 379.store@ocharleys.com
Email 2:
Email 3:

Temperature Observations

Item	Location	Temp	Item	Location	Temp	Item	Location	Temp
Ambient air	Dairy cooler	39	Rice	Hot bar	156	Corn salsa	Main prep	50
Chicken soup	Soup well	149	Queso	Hot bar	154	Ribs	Lower main prep	47
Potato soup	Soup well	144	Salad	Salad prep	44	Roast beef	Lower main prep	41
Shredded	Ice bath	44	Shredded	Salad prep	44	Raw fish	Drawer cooler	40
Burger	Grill - final cook	190	Lettuce	Lower salad prep	44	Hot water	Three compartment sink	143
Chicken	Fryer - final cook	181	Chicken pot	Lower salad prep	45	Quat sanitizer	Bucket in ppm	200
Ambient air	Salad cooler	43	Slaw	Main prep	45	Chlorine	Rinse cycle in ppm	100
Mashed	Hot bar	159	Diced	Main prep	46	NRFSP Chris	Exp. 6/25/2018	0

Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.

- 14 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils - P - Repeat - Majority of pans, bowls, plates, pans, containers, and bar glasses contained some degree of debris, food residue, finger prints or grime - inner shield of ice machine contained significant algae/slime build-up - thoroughly clean and sanitize food contact utensils and equipment after use so they are clean to sight and touch - will require verification visit/contact in 10 days - contact Kenneth Michaud at michaubk@forsyth.cc or (336) 703-3131 when complete
- 20 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding - P - Most items in small and large prep coolers were recorded at temps between 47 - 59 deg F - all cold holding items must be held no more than 45 deg F - ambient air temp of both coolers ranged from 47 - 51 deg F - have repaired immediately - CDI - items placed in coolers over four hours ago were discarded and items placed in coolers less than four hours ago were placed in another lower prep cooler to chill quickly
- 21 0 pts - 3-501.17 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Date Marking - PF - No date mark present on chicken pot pies present in lower prep cooler and cooked rice in adjacent lower prep cooler contained incorrect discard date - ensure that all potentially hazardous, ready to eat items held over 24 hours, are date marked and held for no more than 4 days, if held between 41 - 45 deg or no more than 7 days, if held at 41 deg F or less - CDI - manager discarded rice and added date mark to chicken pot pies



Person in Charge (Print & Sign): Dale *First* White *Last* DW
Regulatory Authority (Print & Sign): Kenneth *First* Michaud *Last* KM

REHS ID: 2259 - Michaud, Kenneth

Verification Required Date: 07 / 22 / 2016

REHS Contact Phone Number: (336) 703 - 3131



North Carolina Department of Health & Human Services • Division of Public Health • Environmental Health Section • Food Protection Program
 DHHS is an equal opportunity employer.



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- 35 3-302.12 Food Storage Containers Identified with Common Name of Food - C - Unlabeled shakers and bottles of seasonings and oils present - must label containers with working name of product
- 37 3-305.11 Food Storage-Preventing Contamination from the Premises - C - Pan of biscuits on speed rack, tray of chicken pot pies in walk in cooler, large bin of croutons at salad prep station, and many pans of food in reach in freezer stored without lids - also observed, ice bin for soda fountain left open - must cover food when not in use as to help prevent contamination from premises
- 38 0 pts - 2-402.11 Effectiveness-Hair Restraints - C - Observed two employees remove bread from oven, butter bread tops and place bread pans on pass through - employees handling food must wear effective hair restraints
- 41 3-304.12 In-Use Utensils, Between-Use Storage - C - Pair of tongs stored on door handle of reach in freezer - do not store tongs on door handles as they may become easily contaminated - place tongs in product or other designated areas to minimize contamination risk; Sugar bin contained scoop with handle laying in product - when storing scoop in food, ensure handle is sticking out of product to avoid placing hands directly in food
- 42 0 pts - 4-903.11 (A), (B) and (D) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing - C - A few utensil bins contained some crumbs and debris build-up - clean bins as often as necessary to cover bins when not in use to help prevent accumulation of debris
- 45 4-501.11 Good Repair and Proper Adjustment-Equipment - C - Repeat - Replace melted seasoning shaker lid; Repair/replace any peeling/rusting storage racks in coolers/freezers and those used for air drying or used to store dish racks; Repair any cooler/freezer door gaskets that are starting to tear; Recaulk inside hood as caulking is peeling; Seal holes present in prep table where can opener mount used to be; Tighten and seal can opener mount to prep table; Recondition inside of both walk in cooler doors; Repair leaks that cause standing water in bottom of prep coolers; Recondition legs and undersides of tables; Wrap condensate drain line insulation with PVC pipe wrap to create a cleanable surface; Cut zip ties from storage racks in salad/pie display cooler; Reattach loose ice cream compressor screen; Recondition casters on racks; Repaint/replace peeling soda fountain grate; Reattach and seal bands on pass through; Replace missing hinge cover on salad/pie display cooler; Recondition inside
- 47 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils - C - Repeat - Detailed cleaning still needed on undersides of tables and counters, under lips of counters and tables, tops of ovens, in between and underneath grills, on hood screens, inside fryer doors, on shelving throughout facility, including inside walk in cooler, on most cooler/freezer door gaskets, in between table seams near salad prep station, under bands at pass through, behind compressor screen on ice cream freezer, inside condiment bins and drawers, and outside and in handles of large dry goods bins



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- 49 5-203.14 Backflow Prevention Device, When Required - P - Repeat - Although backflow prevention device added on water supply line - a backflow prevention device must be present at each water source per plumbing code - unless documentation from manufacturer stating an interal air gap or backflow prevention device is present, a backflow prevention device rated ASSE 1022 must be present at each appliance - will require verification visit/contact in 10 days - contact Kenneth Michaud at michaukb@forsyth.cc or (336) 703-3131 when complete
5-205.15 System Maintained in Good Repair - P - Leaks present at drain pipe under front handsink near dish machine and at hot water faucet handle of rear right prep sink - have repaired immediately - will require verification visit/contact in 10 days - contact Kenneth Michaud at michaukb@forsyth.cc or (336) 703-3131 when complete
- 53 6-501.11 Repairing-Premises, Structures, Attachments, and Fixtures-Methods - C - Repeat - Recaulk backsplash of three compartment sink as caulking is peeling; Recaulk splash guard to wall at handsink near dish machine; Recaulk any stainless steel corner guards and trim pieces where gaps are present; Recaulk rear prep sink backsplash to wall; Reattach and seal any loose escutcheon caps to walls at pipe penetrations; RegROUT floor - especially at cook line it allows standing water in between floor tiles
- 54 6-303.11 Intensity-Lighting - C - Repeat - Lighting still low at cook line and at right side of bar near handsink - lighting at cook line ranged from 20 - 30 ft candles and 10 ft candles at bar handsink - lighting must be able to provide at least 50 ft candles at food prep areas and at least 20 ft candles at handsinks



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