Food Establishment Inspection Report Score: <u>90</u> Establishment Name: AU BON PAIN Establishment ID: 3034020668 Location Address: 1 MEDICAL CENTER BLVD City: WINSTON SALEM Date: 08/08/2017 Status Code: A State: NC Time In: $09:45\ ^{\odot}_{0\ pm}$ Time Out: $12:30\ ^{\odot}_{0\ pm}$ am County: 34 Forsyth Zip: 27157 Total Time: 2 hrs 45 minutes AU BON PAIN CORPORATION Permittee: Category #: IV Telephone: (336) 727-9440 FDA Establishment Type: Full-Service Restaurant Wastewater System:

✓ Municipal/Community

☐ On-Site System No. of Risk Factor/Intervention Violations: 3

Water Supply: ☑Municipal/Community ☐ On-Site Supply No. of Repeat Risk Factor/Intervention Violations: 1															
Foodborne Illness Risk Factors and Public Health Interventions Risk factors: Contributing factors that increase the chance of developing foodborne illness. Public Health Interventions: Control measures to prevent foodborne illness or injury.						Good Retail Practices Good Retail Practices: Preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.									
IN	OUT	N/A	N/O	Compliance Status	OUT	CDI R	VR	IN	OUT	N/A	N/O	Compliance Status	OUT	CDI	R VR
Supe	rvis	ion		.2652				Safe	Food		d W	ater .2653, .2655, .2658			—
1 🛛				PIC Present; Demonstration-Certification by accredited program and perform duties	2 0			28 🗆		X		Pasteurized eggs used where required	1 0.5 0		
Empl	oye	e He	alth	.2652		1		29 🗷				Water and ice from approved source	210		
2 🗵				Management, employees knowledge; responsibilities & reporting	3 1.5 0		Щ	30 🗆		X		Variance obtained for specialized processing methods	1 0.5 0		
3				Proper use of reporting, restriction & exclusion	3 1.5 0			Food	d Ten	nper	atur	re Control .2653, .2654			
$\overline{}$	ΙНу	gien	ic Pr	actices .2652, .2653			_	31 🗆				Proper cooling methods used; adequate equipment for temperature control	1 0.5	X	
4				Proper eating, tasting, drinking, or tobacco use	210			32 🗆	10		×	Plant food properly cooked for hot holding	1 0.5 0		丗
5				No discharge from eyes, nose or mouth	1 0.5 0			\vdash	+=	F	F	Approved thawing methods used			\pm
Preve	entir	ıg Co	onta	mination by Hands .2652, .2653, .2655, .2656				l — —	1=						#
6				Hands clean & properly washed	420			34		.16		Thermometers provided & accurate	1 0.5		ᆜᆜ
7 🛮				No bare hand contact with RTE foods or pre- approved alternate procedure properly followed	3 1.5 0				d Ider	ntific	catio				
8 🗵				Handwashing sinks supplied & accessible	210		10	35				Food properly labeled: original container	2 1 0		쁘
Appr		d So	urce	• 11		-1-1-			$\overline{}$	n of	Foc	od Contamination .2652, .2653, .2654, .2656, .265			
9 🗵				Food obtained from approved source	2 1 0		ПП	36				animals	211		뀓
10 🗆	П		×	Food received at proper temperature	210			37				Contamination prevented during food preparation, storage & display	X 1 0		$\mathbf{Z}[\Box]$
11 🗵	_			Food in good condition, safe & unadulterated	210			38				Personal cleanliness	1 0.5 0		
H_{-}] [Required records available: shellstock tags,		+ +		39 🗷				Wiping cloths: properly used & stored	1 0.5 0		
12 🗆		×		parasite destruction	210		<u> </u>	40 🗵				Washing fruits & vegetables	1 0.5 0		௱
	CUO	n ire	om C	Contamination .2653, .2654		عاصاد	J			se of	f Ute	ensils .2653, .2654			
13 🗷		Ш	Ш	Food separated & protected	3 1.5 0			41				In-use utensils: properly stored	1 0.5 0		可
14 🗆	X			Food-contact surfaces: cleaned & sanitized Proper disposition of returned, previously served,			411	42				Utensils, equipment & linens: properly stored,	1 0.5 0		朮
15 🛚				reconditioned, & unsafe food	210							dried & handled Single-use & single-service articles: properly	W 0.5 0		
	=	ly Ha		dous Food Tlme/Temperature .2653		-11-		43	_			stored & used	0.5 0		×
16			X	Proper cooking time & temperatures	3 1.5 0			44		Gloves used properly		1 0.5 0			
17 🗆			×	Proper reheating procedures for hot holding	3 1.5 0			Uten	isils a	and I	Equ	ipment .2653, .2654, .2663 Equipment, food & non-food contact surfaces			
18				Proper cooling time & temperatures	3 1.5 0			45 🗆				approved, cleanable, properly designed, constructed, & used	X 1 0		$\mathbf{z} \Box $
19 🗆	×			Proper hot holding temperatures	3 1.5			46				Warewashing facilities: installed, maintained, & used; test strips	1 0.5 0		
20 🗷				Proper cold holding temperatures	3 1.5 0			47 🗆				Non-food contact surfaces clean	X 0.5 0		X 🗆
21 🗆	×			Proper date marking & disposition	X 1.5 0	XX		Phys	sical	Faci	ilitie	s .2654, .2655, .2656			
22 🗆		×		Time as a public health control: procedures & records	210			48				Hot & cold water available; adequate pressure	2 1 0		
Cons	ume			ory .2653				49 🗷				Plumbing installed; proper backflow devices	210		
23 🗷				Consumer advisory provided for raw or undercooked foods	1 0.5 0			50				Sewage & waste water properly disposed	210		
Highl	_		ptib	le Populations .2653				51 🔀				Toilet facilities: properly constructed, supplied	1 0.5 0		司司
24 🗆		X		Pasteurized foods used; prohibited foods not offered	3 1.5 0				+			& cleaned Garbage & refuse properly disposed; facilities			$\exists \exists$
Chen				.2653, .2657				52 🔀	+			maintained	1 0.5 0		
25 🔀				Food additives: approved & properly used	1 0.5 0			53	+-			Physical facilities installed, maintained & clean	0.5 0		X 🗆
26				Toxic substances properly identified stored, & used	210			54				Meets ventilation & lighting requirements; designated areas used	1 0.5 0		
Conformance with Approved Procedures .2653, .2654, .2658 27 Compliance with variance, specialized process, 2 Total Deductions: 10															
17/11	11 1	ロズ	1	1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1	()	ли ПП	111 1	H					1		





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Establishment ID: 3034020668				
ection Date: 08/08/2017				
☐ Status Code: A				
Category #:IV				
Email 1: cafe272@cafe.aubonpain.com				
Email 2:				
Email 3:				

Temperature Observations									
Item Diced Chx	Location Salad Make	Temp 39	Item Milk	Location Coffee RIC	Temp 45	Item Ham	Location WIC	Temp 40	
Boiled Egg	Salad Make	45	SI Tomato	Make Unit 2	36	SL Melon	Grab n Go	40	
SL Tomato	Salad Make	39	Veggie	Make Unit 2	29	Muesli	Grab n Go	40	
Blk Beans	Salad Display	40	Turkey	Cooling -Make Unit	50	Pasta Soup	Consumer-HH	154	
Boiled Egg	Salad Display	44	Bacon	Cooling 45 min	60	Veg Beef	Consumer-HH Soup	163	
Mozz Chz	Make Unit	39	Sausage	Lo Boy	39	S. Goolsby	Serv Safe 5/16/22	00	
Roast Beef	Make Unit	38	Soup	Rethermalizer	187	QAC	3 comp	200	
Turkey	Make Unit	32	Liquid Egg	Bakery RIC	39	Hot Water	3 comp	138	

Observations and Corrective Actions

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.

4-602.11 Equipment Food-Contact Surfaces and Utensils-Frequency - P-Observed soda nozzles at consumer beverage station and shield to back ice machine to contain black residue. In equipment such as ice bins and beverage dispensing nozzles, food contact surfaces shall be cleaned at a frequency to prevent accumulation of mold. CDI-Items cleaned during inspection. 0 points.



- 3-501.16 (A)(1) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P-Measured ham 19 and cheese croissants (113-115F) and spinach and cheese croissants (109-113F) in hot holding lamp warmer in consumer area below 135F. Two lights in the warmer were not working. When hot holding potentially hazardous food items, products shall be maintained at 135F or greater. CDI-Croissants discarded. Replace burned out bulbs. 0 points.
- 3-501.17 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Date Marking -PF-Repeat-Observed roasted corn, black beans, smoked salmon (cooked), roasted tomatoes, sliced ham chub, mozzarella cheese not date marked in reach-in units and walk-in cooler. Ready-to-eat, potentially hazardous products shall be dated to indicate the day of discard. CDI-Products dated by PIC.//3-501.18 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Disposition - P-Repeat-Observed sliced roast beef (7/30), sliced turkey (8/7) roasted tomato and chick pea (8/5) beyond the date of disposition in reach-in cooler and make unit. Products shall be discarded once they exceed day of disposition or manufacturers specifications. CDI-Products discarded by PIC.

SHAWN **GOOLSBY** Person in Charge (Print & Sign):

Last First Regulatory Authority (Print & Sign): JENNIFER **BROWN**

> REHS ID: 2536 - Brown, Jennifer Verification Required Date:

REHS Contact Phone Number: (336) 703 - 3131





Establishment Name: /	AU BON PAIN	Establishment ID:	3034020668
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- 3-501.15 Cooling Methods PF-Observed sliced turkey cooling in make unit at 50F. Potentially hazardous foods shall be properly cooled and measure 45F or below prior to placing in cold-holding unit. CDI-Product placed in walk-in cooler to continue cooling. 0 points.
- 4-204-112 Temperature Measuring Devices-Functionality C-No ambient air temperature thermometer present in salad display unit or coffee/milk reach-in cooler. Cold or hot holding equipment used for potentially hazardous food shall be designed to include and shall be equipped with at least one integral or permanently affixed thermometer that is located to allow easy viewing of the device's temperature display. 0 points.
- 6-501.111 Controlling Pests C-Observed multiple gnats flying around drain under Oasis machine. Premises shall be free of pests and harborage conditions. Relocate pipe under Oasis machine to be over drain so that standing water is not present. 0 points.
- 3-305.11 Food Storage-Preventing Contamination from the Premises C-Repeat-Observed shelving in walk-in cooler to be installed less than 6 inches above the floor. Locate or replace cover to make units. Food shall be stored at least 6 inches above the floor and protected from splash, dust, or other sources of contamination.
- 43 4-903.11 (A) and (C) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing C-Repeat- Observed all single-service articles in consumer area and behind make line (salad bowls and lids, cups) unprotected by means of original plastic sleeve or otherwise. Single-service articles shall be kept in the original protective packaging or stored by using other means that afford protection from contamination.
- 4-402.11 Fixed Equipment, Spacing or Sealing-Installation C-Repeat-Observed not easily movable counter mounted ovens and toaster behind make line that are not elevated or sealed. Around and behind the equipment is soiled with food debris not able to be maintained clean. Equipment shall be sealed or elevated to allow for thorough cleaning.//4-501.11 Good Repair and Proper Adjustment-Equipment C-Repeat-Observed laminate shelving throughout front line to be damaged, exposing particle board. Repair. Make unit behind sandwich station is not functioning properly, with frozen condensation present around metal pans. Equipment shall be maintained in good repair.
- 4-601.11 (B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils C-Repeat-Observed the following nonfood contact areas to be soiled: gaskets to all reach-in units, handles of all equipment, inside of all reach-in units (food, debris), inside of make units and lo boys, crevices around salad display unit, floor of walk-in freezer, inside of milk reach-in cooler, side of oven and equipment on front line, behind and around MerryChef units, plexi glass sticker holder beside salad display, under chip bags at front line display. Nonfood contact areas of equipment shall be maintained clean. Clean these and all soiled non food contact areas.





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6-501.16 Drying Mops - C-Observed wet mop drying over basin of canwash, dripping water onto the floor. Mops shall be hung so that they may air-dry without soiling walls, equipment or supplies.//6-501.12 Cleaning, Frequency and Restrictions - C-Repeat-Observed build-up, residue and debris under consumer beverage station, floor under thermalizer, floor under make units and Oasis machine, floor of walk-in freezer. Physical facilities shall be maintained clean.





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