#### Food Establishment Inspection Report

rugu Estabilstillietit ilispection	кероп			5	core: <u>93.5                                    </u>				
Establishment Name: ZOE'S FAMILY RESTAURANT	Establishment ID: 3034012352								
Location Address: 5008 OLD WALKERTOWN RD		☐ Re-Inspection							
City: WINSTON SALEM State: NC			Date: Ø 1 / 2 2 / 2 Ø 1 5 Status Code: A						
Zip: 27105 County: 34 Forsyth	otate	Time In: $01 : 45 \otimes_{\text{pm}}^{\text{am}}$ Time Out: $06 : 30 \otimes_{\text{pm}}^{\text{am}}$							
		Total Time: 4 hrs 45 minutes							
				ory #: IV					
Telephone: (336) 293-6757				stablishment Type: Full-Service Restauran	nt				
<b>Wastewater System:</b> $oxtime$ Municipal/Community $oxtime$	On-Site Sys	stem	do of	Risk Factor/Intervention Violations:	10				
Water Supply: ⊠Municipal/Community ☐ On-	Site Supply			Repeat Risk Factor/Intervention Vic					
	1	1		•					
Foodborne Illness Risk Factors and Public Health Into Risk factors: Contributing factors that increase the chance of developing foodbox.		Good F	Retail Prac	Good Retail Practices  ctices: Preventative measures to control the addition of pat	thogens chemicals				
Public Health Interventions: Control measures to prevent foodborne illness or		40041	iciaii i rac	and physical objects into foods.	inogene, enermodie,				
IN OUT N/A N/O Compliance Status	OUT CDI R VR		JT N/A N/C	<u>'</u>	OUT CDI R VR				
Supervision .2652  1			od and V						
1 D M D PIC Present; Demonstration-Certification by accredited program and perform duties  Employee Health .2652		28 🗆 🗆		Pasteurized eggs used where required					
2  Management, employees knowledge; responsibilities & reporting	3 1.5 🗶 🗶 🗆 🗆	29 🔀 🗆	4	Water and ice from approved source	210				
	<del>                                     </del>	30 🗆 🗆		Variance obtained for specialized processing methods	1 0.5 0				
3 ⊠ □ Proper use of reporting, restriction & exclusion  Good Hygienic Practices .2652, .2653	3 1.5 0		mperatu	re Control .2653, .2654 Proper cooling methods used; adequate					
4 🗵 🗆 Proper eating, tasting, drinking, or tobacco use	210 0 0	31 🗵 🗆	1	equipment for temperature control	[1] [0.5] [0] [				
5 🛛 🗆 No discharge from eyes, nose or mouth	1 0.5 0	32 🔀 🗆		Plant food properly cooked for hot holding	1 0.5 0				
Preventing Contamination by Hands .2652, .2653, .2655, .2656		33 🗆 🛭		Approved thawing methods used	1 0.5 🗶 🔀 🗆 🗆				
6	4×0×□□	34 🗷 🗆	]	Thermometers provided & accurate	1 0.5 0				
7 No bare hand contact with RTE foods or pre-	3 1.5 0		entificati	on .2653					
8   approved alternate procedure properly followed Handwashing sinks supplied & accessible		35 🗆 🛭		Food properly labeled: original container					
Approved Source .2653, .2655			ion of Fo	od Contamination .2652, .2653, .2654, .2656, .26 Insects & rodents not present; no unauthorized					
9 🗵 🗌 Food obtained from approved source	210000	36 🗷 🗆	4	animals	210				
10 🔲 🔛 Food received at proper temperature	210 -	37 🗆 🛭		Contamination prevented during food preparation, storage & display	212				
11 🗌 🔀 Food in good condition, safe & unadulterated	21 🗙 🗙 🗆 🗆	38 🗆 🛭		Personal cleanliness					
Required records available: shellstock tags,		39 🗆 🛭	٥	Wiping cloths: properly used & stored	1 0.5 🗶 🗶 🗆 🗆				
Protection from Contamination .2653, .2654		40 🗷 🗆		Washing fruits & vegetables	1 0.5 0				
13 🔲 🔀 🖂 Food separated & protected	3 🗷 0 🗶 🗆 🗆		Jse of U						
14 🛛 🗌 Food-contact surfaces: cleaned & sanitized	3 1.5 0	41 🛛 🗆	1	In-use utensils: properly stored	1 0.5 0				
Proper disposition of returned, previously served,	210	42 🔀 🗆		Utensils, equipment & linens: properly stored, dried & handled	1 0.5 0				
Potentially Hazardous Food Tlme/Temperature .2653		43   □     <b>∑</b>		Single-use & single-service articles: properly stored & used	1 0.5 🗶 🗆 🗆				
16 🛛 🗆 🕒 Proper cooking time & temperatures	31.50	44 🔀 🗆		Gloves used properly	1 0.5 0				
17 🛛 🗆 🗆 Proper reheating procedures for hot holding	3 1.5 0	Utensils	and Equ						
18 🔲 🖂 🔀 Proper cooling time & temperatures	3 1.5 0	45 🗆 🛭	<b>a</b>	Equipment, food & non-food contact surfaces approved, cleanable, properly designed,					
19	3 1.5 🗶 🗶 🗆 🗆	46 🔀 🗆	+	constructed, & used Warewashing facilities: installed, maintained, &	1 0.5 0				
20 🛛 🖂 🖂 Proper cold holding temperatures	3 1.5 0	1		used; test strips					
<del>                                      </del>			I Facilitie	Non-food contact surfaces clean es .2654, .2655, .2656	1 0.5				
		48 🔀 🛚		Hot & cold water available; adequate pressure	21000				
22 \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	210	49 🗆 🗵	-	Plumbing installed; proper backflow devices					
Consumer advisory provided for raw or	1 0.5 🗶 🗶 🗆 🗆	50 🔀 🗆	7						
Highly Susceptible Populations .2653		i <del></del>		Sewage & waste water properly disposed  Toilet facilities: properly constructed, supplied					
24	3 1.5 0	51 🗆 🗷		& cleaned Garbage & refuse properly disposed; facilities	1 0.5 🗶 🗆 🗆				
Chemical .2653, .2657		52 🔀 🗆	1	maintained	1 0.5 0				
25 🗵 🗆 Food additives: approved & properly used	1 0.5 0	53 🗷 🗆	]	Physical facilities installed, maintained & clean	1 0.5 0				
26 🔲 🗖 Toxic substances properly identified stored, & used	2 🗶 0 🗶 🗆 🗆	54 □ 🛭	<u>ا</u>   ۵	Meets ventilation & lighting requirements; designated areas used	1 0.5 🗷 🗆 🗆				
Conformance with Approved Procedures .2653, .2654, .2658				T. 15	6.5				





Total Deductions: 6.5

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan

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Location Address: 5008 OLD WALKERTOWN RD				✓ Inspection					
	City: WINSTON SALEM State: NC		te: <u>NC</u>	Comment Addendum Attached?  Status Code: A					
County: 34	Forsyth		_ Zip:_27105				Category #:	IV	
	System: Municipal/Con				Email 1:				
Water Supply Permittee:	/: ⊠ Municipal/Con JOHN VLACHOS GEI	-	on-Site System		Email 2:				
	: (336) 293-6757				Email 3:				
·			Tempe	rature Ol	oservations				
Item Raw Chicken	Location Reach-in	Temp 41	Item Mac &	Location Make-top	Temp 158	Item	Location	Temp	
Raw Beef	Reach-in	40	Greens	Make-top	158				
Hot dogs	Reach-in	41	Green Beans	Mak-top	160				
Lettuce	Make-top	39	Meat Balls	Hot Hold	117				
Tomatoes	Make-top	38							
Potato Salad	Make-top	39							
Cucumbers	Make-top	40							
Chicken	Final	205							
			bservation	s and Co	orrective Actions				
not show inform all	(A), (B), (C), & (E) Reproof of knowledge cemployees to report to the ptoms that can be trans	or have a p to the PIC	aper copy of a when they are	n employee diagnosed	health policy. A emwith one of the 5 knd	ployee health po own illnesses or s	olicy shall be in a show signs for a	place to any of the 5	
	Cleaning Procedure - s shall turn off the fau CDI- The employee ro	· P- Food e		rved turning	w off the forcest with h	oro bondo offer l			
washing. ( 2-301.14	When to Wash - P Er rking with food and to	e-washed l nployee dis	nands. • spensed ice af	any other iter touching	parrier method to pre	event re-contamir sh hands. Emplo	nation of hands	after hand	
washing. ( 2-301.14 \ before wo	When to Wash - P Er rking with food and to	e-washed l nployee dis	nands. • spensed ice afi se. Employee v	any other intermental intermediate in any other intermediate in any other intermediate in any other intermediate in any other intermediate.	parrier method to pre	event re-contamir sh hands. Emplo	nation of hands	after hand	
washing. ( 2-301.14 \ before wo Person in Chai	When to Wash - P Er rking with food and to	e-washed I mployee dis buching fac Fii Zoe	nands. • spensed ice afi se. Employee v	any other interpretation and the control of the con	parrier method to present face but did not was as corrective action	event re-contamir sh hands. Emplo	nation of hands	after hand	
washing. ( 2-301.14 \ before wo Person in Chai	When to Wash - P Errking with food and to	e-washed I mployee dis buching fac Fii Zoe Fii Chris Lott	nands. • spensed ice afi se. Employee v	any other interpretation and the control of the con	parrier method to preson process of face but did not was as corrective action ast	event re-contamir sh hands. Emplo	nation of hands yees must wash	after hand	

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Establishment Name: ZOE'S FAMILY RESTAURANT Establishment ID: \_3034012352

#### **Observations and Corrective Actions**

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 6-301.14 Hand washing Signage C-0pts- Hand washing signs are missing from all hand sinks throughout the facility. A sign or poster to notify food employees to wash their hands shall be posted and visible to all food employees. CDI- The PIC was given hand wash signs.
  - 5-202.12 Handwashing Sinks, Installation PF-Hot water was checked at 91F at the hand washing sink in the kitchen. A hand washing sink shall be equipped to provide water at at least 100F. Increase hot water at the handsink to maintain proper hot water temperature requirements.
- 3-202.15 Package Integrity PF- Opts-Two severely dented cans were found stored on dry storage racks in the kitchen. Food containers shall be in good condition and the package integrity of the food should be kept intact. CDI-The cans were separated from dry storage to be discarded.
- 3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation P- Raw chicken was stored above raw hamburger patties and hot dogs in the reach-in cooler. // Eggs were stored above ready to-eat hash browns, Raw chicken, and raw pork was stored able ready-to eat carrots and cheese in the walk-in cooler. Food shall be prevented from cross contamination by storing raw meats below ready-to eat vegetables and cheeses, and storing according to required final cook temperatures of raw animal food. CDI- The chicken was placed below the beef. The ready-to eat foods were placed above all raw meats in the walk-in cooler.
- 3-501.16 (A)(1) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P-One container of cooked meatballs at (117F) were stored in the reach hot holding unit. Potentially hazardous foods shall be held at 135F or above.
- 3-501.17 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Date Marking PF Muiltiple containers of sliced roast beef, prepared ranch, and tater sauce were stored in the reach-in coolers and walk-in coolers with out any date of preparation. Potentially Hazardous food shall be marked with the date its prepared as day 1 and kept for only seven days if held at 41F or below when its stored in the facility for longer than 24 hours.
- 3-603.11 Consumption of Animal Foods that are Raw, Undercooked, or Not Otherwise Processed to Eliminate Pathogens PF-0pts- Beef tips, eggs, and ribeyes may be undercooked to order by customers request but menu does not contain consumer advisory. Provide a written policy stating cosuming raw or under cooked potentially hazardous foods may cause a increased risk of illness and provide a disclosure on your menu to identify the food items that can be order uncooked.
- 7-102.11 Common Name-Working Containers PF- Sanitizer bottles throughout the facility did not have any common label. Toxic chemicals that are placed inside common spray bottles shall be labeled with their common name. CDI- The PIC labeled all spray bottles in the facility. Chlorine was found stored in a quat sanitizer bottle. Ensure that chemicals are properly labeled. CDI- Bottle discarded.





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- 3 3-501.13 Thawing C-0pts-One container of frozen shrimp in water (68F) was found stored on the prep sink for thawing. Food shall be thawed in the walk-in coolers or under running water at 70F or below in the prep sinks. CDI- the container of shrimp was placed in the walk-in to thaw.
- 3-302.12 Food Storage Containers Identified with Common Name of Food C-0pts- One container of chocolate, sugar, and beans were found without a common label. Food that's removed from its original container shall be labeled with a common name. CDI-The container was labeled.
- 3-303.12 Storage or Display of Food in Contact with Water or Ice C-0pts- Raw fish stored in the reach-in cooler was stored directly on ice with out proper draining. Seafood shall be stored in manner so that ice or water are allowed to drain into a separate container.
  - 3-305.11 Food Storage-Preventing Contamination from the Premises C- A container of ham was found uncovered in the reach-in cooler.// Cabbage and potatoes stored inside unfinished outdoor storage shed. Food shall be protected from contamination by covering with a lid or plastic wrapping. Do not store any food inside the outdoor storage shed.
- 2-303.11 Prohibition-Jewelry C-0pts- Food employee observed wearing bracelets while preparing food. Bracelets and jewelry shall not be worn by employees when activily working with food.
  - 2-402.11 Effectiveness-Hair Restraints C- Opts-Food employees making drinks in the front must have proper hair restraints.// Food employee preparing food in kitchen without a beard guard. Food employees shall wear proper hair and beard reatraints to prevent any food contamination.
- 39 3-304.14 Wiping Cloths, Use Limitation C-0pts-One wet wiping cloth was left on a prep table in the kitchen. Wiping cloths shall be stored in sanitizer or discarded after their wet. CDI- The PIC discarded the cloth.
- 43 4-903.11 (A) and (C) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing C-0pts- Single service cups were stored above the drink station with out protection. Single service cups shall be stored in plastic wrappings or in dispensers.
- 4-205.10 Food Equipment, Certification and Classification C-0pts- Two large sterlite containers and bulk condiment containers were used to stored food in the facility. These containers are not approved for food storage. Containers shall be easily cleanable and approved for storing food. Remove// Bulk food was stored inside pepsi bottle coolers in the kitchen and front service line. These coolers are not approved for bulk food storage. Bulk food shall be stored in refrigeration that is approved for food storage.//4-501.11 Good Repair and Proper Adjustment-Equipment C-0pts- Provide PVC wrap over condenste drain line in the walk-in cooler/freezer.





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4-601.11 (. B) and (C) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils - C-0pts- Cleaning is necessary on all shelving rack in the facility, in between gakets and under the lid of the make-top cold holding unit.

5-203.14 Backflow Prevention Device, When Required - P-0pts- Hose with spray nozzle attached at can wash. Remove spray nozzle after each use or install a backflow prevention device made for continuous pressure.

51 5-50. 1.17 Toilet Room Receptacle, Covered - C-0pts- The womens restroom shall be provided with one covered trash receptacle.

Add a covered trash can.

6-501.110 Using Dressing Rooms and Lockers - C0pts-Employee coats stored on the food can rack. Make certain employees use desigated area for storage of personal items.





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