

July 27, 2015

Item #20-A



PIEDMONT TRIAD REGIONAL COUNCIL

RECEIVED

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MATTHEW L. DOLGE • EXECUTIVE DIRECTOR



COUNTY MANAGER'S/
COMMISSIONERS' OFFICE

MEMORANDUM

To: Region G Clerks to the Board of County Commissioners

From: Kim Johnson, Senior Regional Long-Term Care Ombudsman

Date: July 6, 2015

Re: 2014 Community Advisory Committee Annual Report

Each year, the Regional Long-Term Care Ombudsman Program is required to assist local Community Advisory Committees in the completion of a CAC Annual Report. This document is designed to highlight the committee's activities and achievements during the previous calendar year. In addition, the Annual Report gives the committee the opportunity to analyze the long-term care facilities in the county and identify any strengths and weaknesses or overall trends they have observed.

The Forsyth County Adult Care Home 2014 CAC Annual Report is enclosed for your review. If you have any questions about this report or the role of the Community Advisory Committee, please do not hesitate to contact our office at 336.904.0300.

Thank you for your assistance in sharing this report with the Board of County Commissioners.

Region G
Regional Long-Term Care Ombudsman Program
Forsyth County Adult Care Home
Community Advisory Committee
2014 Annual Report

1. Were all the homes in the county served by the committee? If not, why?

The committee was unable to visit all of the homes in Forsyth County in 2014 due to lack of participation, scheduling conflicts, and health related issues.

Describe educational efforts by the committee.

Committee members regularly provided education and information with other community members such as friends, neighbors, co-workers, and church members concerning the role and responsibilities of the Ombudsman program and the CAC.

Describe community involvement by the committee.

Committee members are active volunteers in many other community based organizations and senior related programs such as Meals on Wheels. The committee expressed their desire to increase community involvement by the committee. The Ombudsman brainstormed ideas participation at health fairs and age related functions.

2. Describe problems encountered by the committee.

The committee has experienced difficulty trying to synchronize visits each quarter, lack of participation in meetings/visits, and receiving CAC meeting information before the actual meeting date.

3. Was the committee involved in grievance resolution during the year?

The committee reported being involved in no form grievance resolution this year.

4. Summarize the strengths and weaknesses of the facilities in the county.

Strengths: The committee reported no strengths regarding the Adult Care homes in Forsyth County.

Weaknesses: Some facilities struggle with high staff turnover rates. Committee members felt Administration is key to reducing the high turnover rates.

Prepared by: *The Forsyth County Adult Care Home Community Advisory Committee*

Date prepared: *June 4, 2015*